ServicePower

HOME WARRANTY
Exceptional customer journeys to boost profitability.

Empower your field technicians real-time decision making to save customers time and elevate their experience. Automate claim validation to reduce costs and even proactively offer value-added products and services while on site to increase revenue.

Real-time AI-based schedule optimization reduces call volume and speeds up repair times, making for happier customers and a more efficient call center.
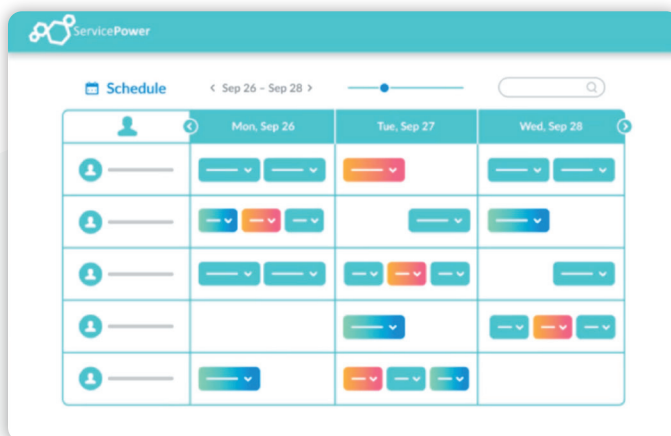
Results

27%
increase in Net Promoter Scores with Consumer Self-Service

15%
increase in field productivity of technicians with real-time optimized scheduling

68%
increase in productivity with AI-based schedule optimization

Capabilities

- ✓ Consumer Self-Service
- ✓ Scheduling
- ✓ Mobile Access
- ✓ Contractor Management
- ✓ Dispatch
- ✓ Claim Reimbursement
- ✓ Work Order Management
- ✓ Analytics

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